



s2h is a FinTech corporation. **D2R-Collect** is our SaaS application

s2h specializes in providing innovative and creative application solutions. Taking **s**oft ideas and turning them **2** hard realities; from inception to successful implementation and beyond, **s2h** offers specialized solutions and works in collaboration with our clients to help them improve their performance. **s2h**'s team provides a broad range of services in software applications and software product development, implementation, and support for small and medium size businesses (SMB), Government and non-profit organizations. Our work extends over the Web, Mobile, ERP systems, Bigdata, and AI/ML.

D2R-Collect is a comprehensive and fully integrated cloud-based Debt Recovery application for Accounts Receivables and Collection Agencies. Our clients have reduced aging receivables, significantly improved success rates in collecting on bad debt, and can manage more accounts per collector. With very little investment of time or money our customers quickly achieve a high return on their adoption of **D2R-Collect**.

We and our customers are successful because:

- **D2R-Collect** are **Focused** on collecting
 - With higher success rates and fewer calls
- **D2R-Collect** are easy to implement
 - A SaaS Application with no requirement for hardware or software installation
 - Simple to understand and use
 - Adaptable to our customers – and their clients' business practices
- **D2R-Collect** **Integrates**
 - With our customers' other essential business systems
 - With our customers' clients
- **D2R-Collect** is **Agile**
 - You can instill and enforce your own business processes
 - Your clients can enforce their business processes

Business Analyst

s2h is into an important expansion stage and the Business Analysis position is becoming more crucial to project success. The proponent will deal with internal and external clients.

Skills and Qualifications should include:

- Polished interpersonal and consultative skills
- Facilitation skills in joint sessions with technical and different stake holders
- Analytical thinking, process oriented and problem solving
- Being detail-oriented and capable of delivering a high level of accuracy
- Possesses good organizational skills
- Business savvy with knowledge of business structure
- Stakeholder analysis
- Requirements engineering
- Costs benefit analysis
- Processes modeling
- Understanding of networks, databases and other technology

Job Description includes:

- Work individually or as part of a team to gather, understand, document, analyse and describe the system requirements as it pertains to business needs and processes
- Draft thoughtful, object and accurate documentation that clearly articulate the scope, objectives, issues, risk, root cause, and recommendations
- Determine operational objectives by studying business functions; gathering information; evaluating output requirements and formats
- Improve systems by studying current practices and devise future modifications
- Recommend process and functional controls by identifying potential issues or gaps
- Maintain system protocols by writing and updating enhanced procedures
- Provide references for users by writing and maintaining user documentation providing help desk like support and training users
- Prepare reports by collecting, analyzing, and summarizing information and trends
- Maintain professional and technical knowledge by attending educational workshops, reviewing professional publications, establishing personal networks, benchmarking state-of-the-art practices, and participating in professional associations
- Model computer programs by analyzing requirements; constructing workflow charts and diagrams; studying system capabilities; writing specifications.
- Identify opportunities and utilize data analytics techniques where appropriate to evaluate large and complex populations of data.
- Assist with pre- and post- implementation system reviews, and perform functional and readiness assessments.
- Commit to continuous skills and knowledge development
- Anticipate and handle obstacles, and formulate effective solutions.



About you:

- Experience in business analysis role or similar function
- Bachelor's Degree or higher
- Good communicator with good interpersonal skills
- Good verbal and writing skills
- Able to work with distributed team and develop ideas
- Strong oral and written communication skills (English, French is a plus)

What we offer:

- Fulltime position
- A challenging and rewarding role in an award-winning global business
- Be part of an industry leading team, renowned for excellence